

MESSAGE SENT ON BEHALF OF OLIVER FAIERS
CORPORATE MANAGER FOR WASTE SERVICES

Dear Members

We wanted to let you know what are plans are to clear the backlog of bin collections following the bad weather last week.

The snow and ice severely disrupted services from Tuesday last week, today all crews are out working normally plus we have additional crews out helping to catch up.

We have suspended Garden Waste collections for this week and diverted these teams to help the catch up - we will offer free garden sacks for anyone that needs them and collections will start again as normal from next Monday.

We will continue to work through the week catching up collections as quickly as we can. This week's collections will also be delayed as we work on the back-log. Please advise residents to leave bins out as normal and we will get there as soon as we can.

Last week we were very proactive in getting messages out to our residents via social media and our website. The vast majority of responses were supportive and understanding. So this week we will be > continuing to keep residents informed via these channels about our plans to clear the backlog, but any help you can give us in sharing this information would be much appreciated.

Best Regards

Olly

JULIE CATON
Communications Business Partner

BABERGH AND MID SUFFOLK DISTRICT COUNCILS - WORKING TOGETHER

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Please note I work on Monday, Tuesday and Wednesday